



Scribing Coding Billing





We offer our services **à la carte**.
Sign up to scribing, coding, and billing.
Choose services separately based on
your needs or choose a complete
package if you would like.

Our services benefit patients as well.
Our coding and billing processes
optimize adjudication resulting in
minimum patient balances. Accurate
patient statements reflect balances
strictly based on insurance
determinations.



Your Information is

Confidential. Protected. Never Shared.

We safeguard your information without exception.

Within a moment's notice, each choice you make could alter the lives of your patients forever.

As a physician or a healthcare provider, you have tremendous responsibility. In order to make decisions with a greater sense of ease, you deserve every tool and assistance accessible. Through our scribing, coding and billing services, that are efficient, accurate and affordable, a new means to help in this endeavor is now available to you.

Services & people you can trust.

- Practice setup with comprehensive credentialing & insurance network participation including clinics, imaging centers, and laboratories.
- Reliable scribing, coding & billing services.
- Affordable EMR & PM software.
- State of the Art RIS & PACS for imaging centers.
- LIS with 24/7 tech support for clinical laboratories.



UnitedProviders will enable you to treat more patients

and allow care for them more efficiently by saving your time, while reducing the chance for human error. UnitedProviders' ACMSO certified scribes, and AAPC certified coders & billers, will help you prepare your progress notes accurately resulting in proper coding, optimally increasing your reimbursements by a guaranteed 30%.



We are

Local

UnitedProviders of Chicagoland offers cost-effective scribing, coding, billing and credentialing services for a diverse range of medical facilities, including physicians' offices, clinics, hospitals, diagnostic imaging centers, independent clinical laboratories, and urgent care centers. By integrating scribing, coding, & billing expertise, we simplify practice management while ensuring maximum efficiency.



Medical Scribing

Our medical scribes transform documentation with innovative, real-time support tailored to the unique needs of healthcare providers. We offer two distinct types of scribing services.

In-Person Scribing

A scribe documents information during patient visits in real time. We provide ACMSO-certified scribes.

Virtual Scribing

If patients feel uncomfortable with an in-person scribe present during their visit, our virtual scribing is the answer.

Audio Scribes

Audio Scribes offer flexible, affordable services via landline or mobile phone, transcribing audio files dictated by physicians.

Video Scribes

Secure, app-based services connecting providers and scribes via a mobile tablet, transcribing instantly with an experience as if they were in the same room.

Our scribes use artificial intelligence (AI)

“

UnitedProviders' Scribes are a radical improvement, I feel like a Doctor again.

Michael Moran, MD
Orthopedic Surgeon

“I will prescribe regimen for the good of my patients according to my ability and my judgment...”

– The Hippocratic Oath



Hippocrates,
460 to 380 B.C.

“

My hours of painful documentation day after day are over after we hired UnitedProviders. I'm able to focus on the patient and look at them throughout the interview without having to bury my face in the computer.

Afshan Hafiz, MD
Geriatric Medicine

AI Scribe

Never write a
progress note again.

**We'll do the
SOAP note.**

We listen, transcribe, and write
medical documentation for you.

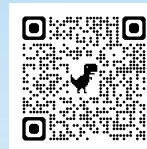
**Less paperwork
More patient care**

Our highly trained scribes seamlessly integrate into diverse healthcare settings, including rural locations, variable-hour practices, and under-staffed facilities. By alleviating administrative burdens, we enable providers to focus more on patient care and less on paperwork and digital tasks.

“

I think I'm only scratching the surface of how the scribes can help. The more time I spend with the scribes to work on dot phrases, terminology, and patients instructions/after visit summaries, the better it gets. Patients are amazed at the instructions they've been getting in the last few weeks.

**Mark Gardner, MD
Family Medicine**



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Coding and Billing

For over 20 years, we have been providing credentialing, medical coding, billing, and revenue enhancement services, supporting over 50 clinics and physician practices across the United States.



Clinics



Imaging Centers



Laboratories

We specialize in coding & billing for medical facilities, clinics, physician specialties such as internal medicine, family medicine, gastroenterology, orthopedics, cardiology, psychiatry, geriatrics and more; diagnostic imaging centers, clinical laboratories & ambulatory surgical centers.

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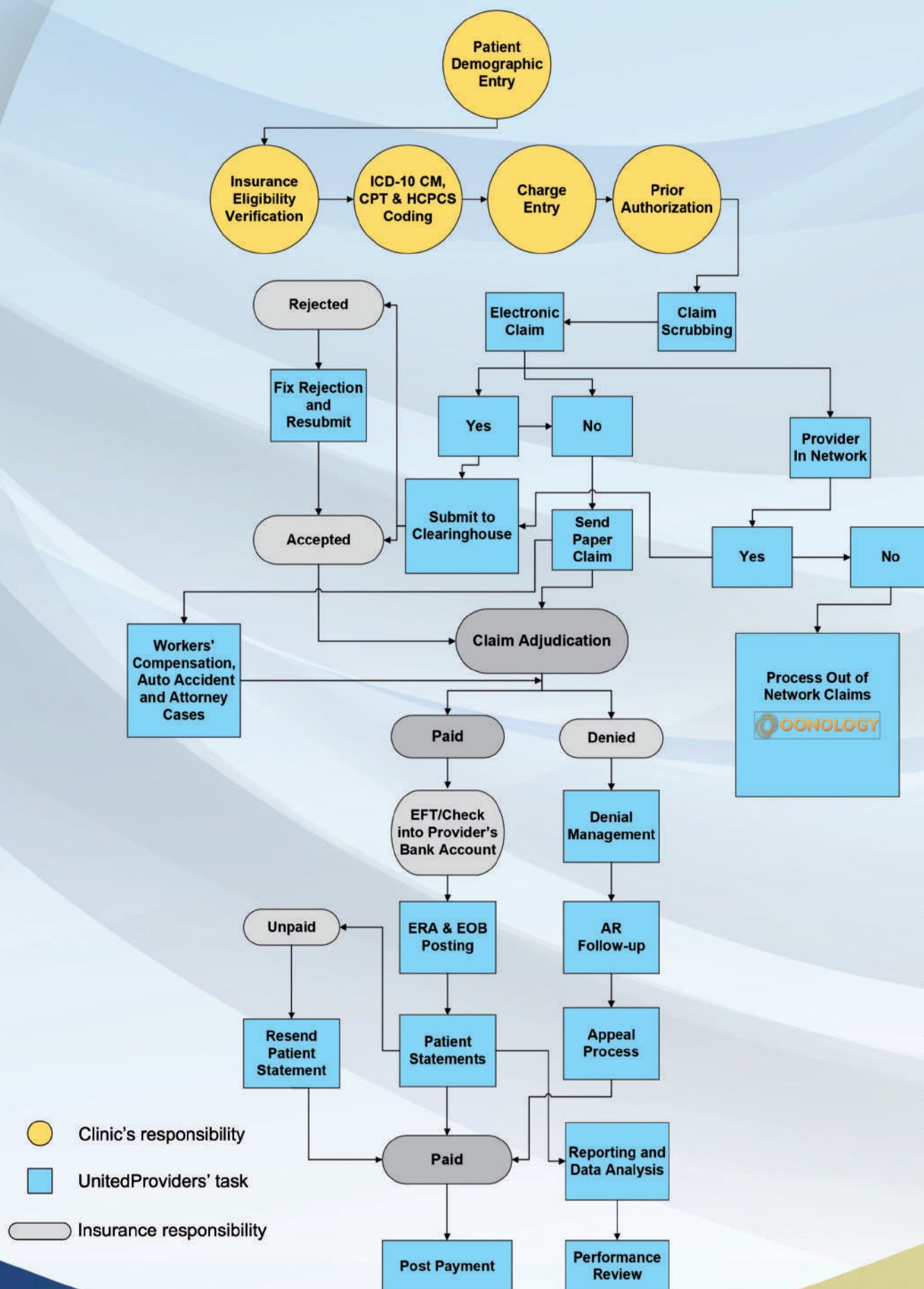
First time in 8 years I've felt regularly "on top of it" It is nice having control of your life again. I'm usually done with everything at the end of the day, and if not, I can finish the next day... This is unheard of for me. I've stopped getting nastygrams from the hospitalists to finish work... I love it. Thanks guys.

Jonathan Spero, MD
Internal Medicine

“

Our revenues nearly quadrupled after we hired UnitedProviders. We found them to be prompt, diligent, and reliable. Excellent reporting as well. We highly recommend them for any revenue-related hires.

Umer Nasim, MD
WholeHealth Chicago



UnitedProviders'
Billing Workflow

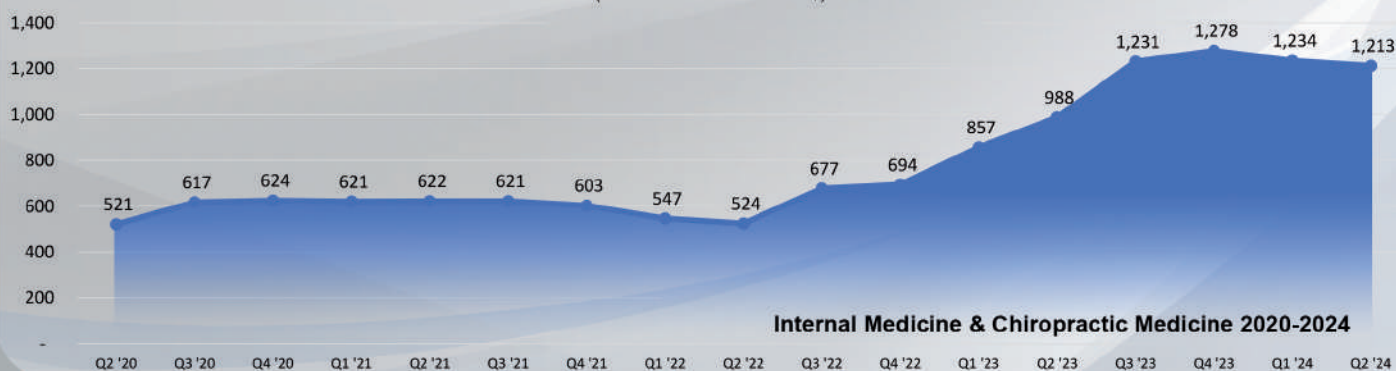
UnitedProviders'

Past Performance

Some of our performance examples

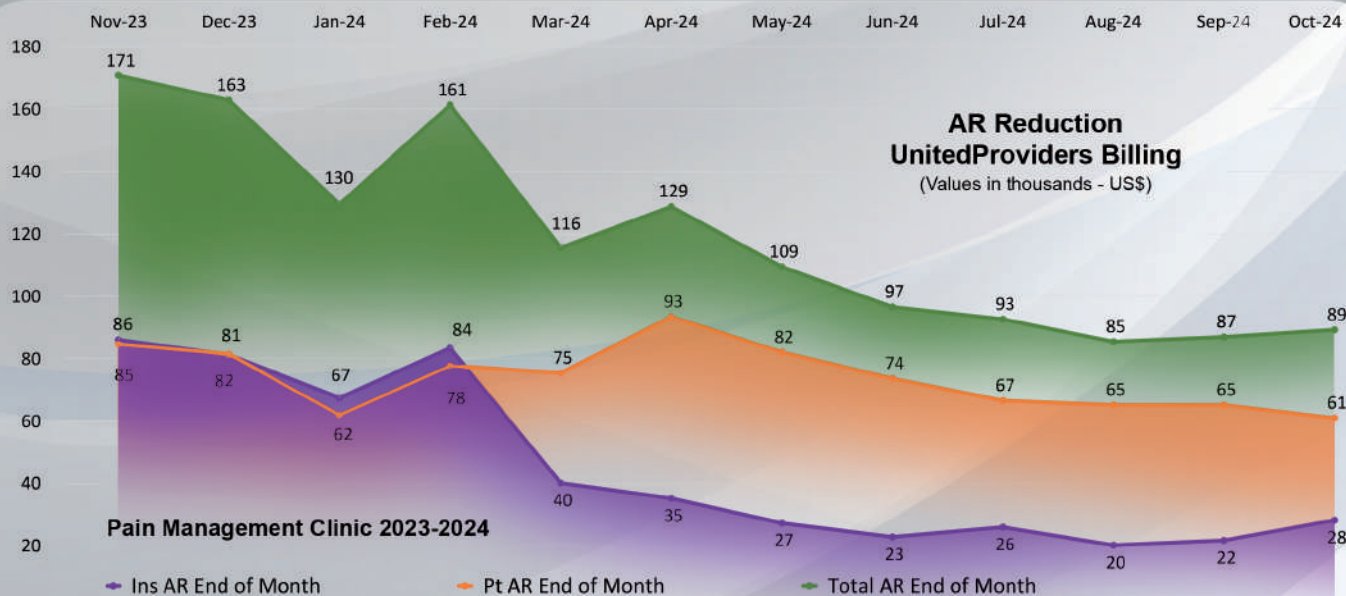
Quarterly Reimbursements UnitedProviders Billing

(Values in thousands - US\$)



AR Reduction UnitedProviders Billing

(Values in thousands - US\$)



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EMR & PM software

UnitedProviders delivers advanced EMR & PM software solutions tailored to physicians, clinics, group practices, hospitals, and healthcare organizations. Our services include expert consulting, training, seamless implementation, and ongoing support for MIPS and MACRA programs. We also create specialty-specific EMR templates for various specialties, including primary care, internal medicine, cardiology, psychiatry, and more.



Versatile EMR & PM systems

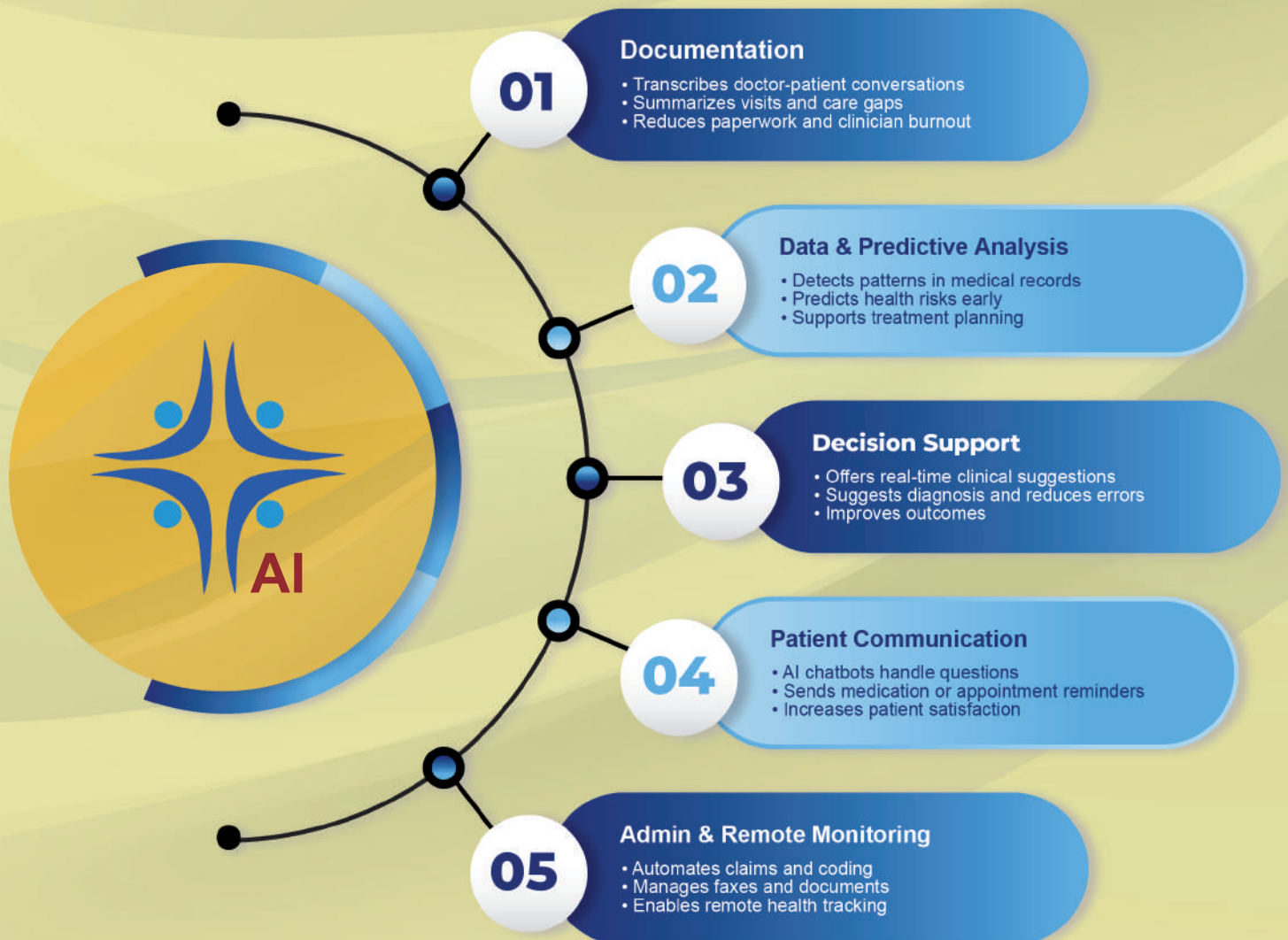
UnitedProviders delivers tailored solutions through a wide selection of EMR and Practice Management (PM) software, including Practice Fusion, MDSuite, AdvancedMD, AthenaHealth, eClinicalWorks, Tebra, Allscripts, and DrChrono. By combining modern technology with reliable expert support, we help healthcare providers streamline operations, improve patient outcomes, and stay ahead in a constantly evolving industry.

EMRs with eRx & lab integration

Our EMR systems integrate seamlessly with practice management and security systems, enhancing efficiency and compliance. Key features include eRx for prescriptions, HL7 integration with major clinical laboratories such as Quest and LabCorp, RIS and LIS connectivity, and Sigmacare support for long-term care institutions.

UnitedProviders' use of AI

enhances EMRs by improving speed, accuracy, and patient care.



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Credentialing

Contracting & Network Participation

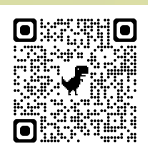
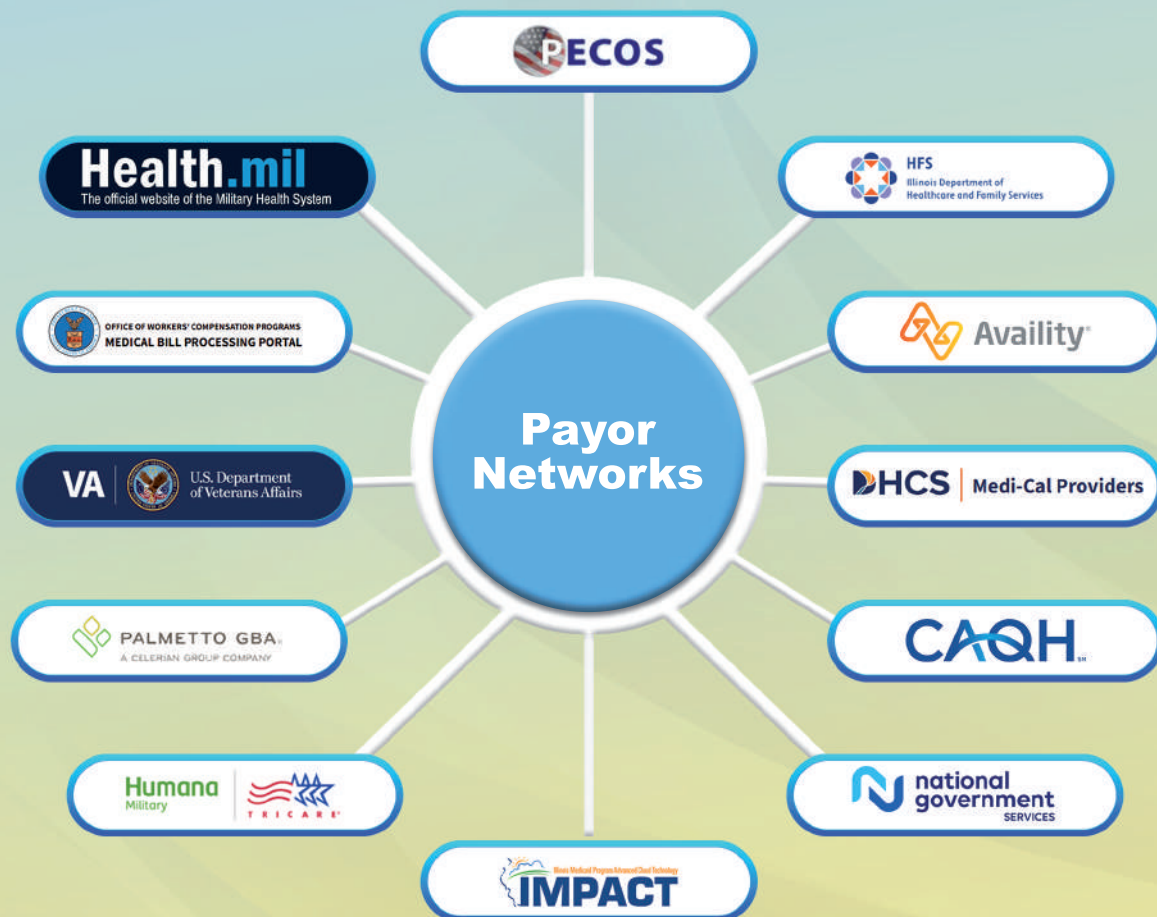
UnitedProviders offer comprehensive credentialing, contracting, and network participation services to healthcare providers. Our team ensures that providers meet all necessary qualifications and are seamlessly integrated into insurance networks. Credentialing involves a thorough verification of a provider's education, training, licensure, certifications, and work history to ensure compliance with industry standards and regulatory requirements.

Provider Enrollment is what we do.



Provider payor network integration

Our experienced staff excels in establishing agreements between healthcare providers and insurance companies, defining reimbursement rates, service terms, and responsibilities with precision. We also ensure that our clients' network participation enables the inclusion of physicians in insurance networks, allowing patients to access their services at in-network rates and secure the most favorable fee schedules.



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Out of Network Insurance Reimbursement Made Easy

Filing out of network insurance claims has become the new norm and can be complicated and overwhelming. UnitedProviders offers a simple and quick process to get your claims filed and reimbursed with ease.

Doctor, are you out of network?

We will help. Your patients will get directly reimbursed after their visit at no cost to you.

UnitedProviders has developed a portal for patients to sign up & upload their insurance information and receipts. We will take care of the rest.



**Patients pay only
\$5.99 per claim.**



BlueCross BlueShield of Illinois
P.O. Box 680603 • Dallas, TX 75268-0603

Claim Form to Pay Insured/Subscriber

Each item on this form needs to be completed. Instructions for completion are listed on the reverse side.

Please print or type.

Insured/Subscriber Name (Last, First, Middle Initial)		Group Number	Insured/Subscriber Identification Number (from ID card)	
Mailing Address		Patient's Full Name (Last, First, Middle)		
1 City and State		2 Patient's Sex		Patient's Date of Birth Month Day Year
Insured Employed? ☐ Yes ☐ No ☐ Retired		Patient's Relationship to Insured ☐ Self ☐ Spouse ☐ Child ☐ Other (explain)		
Date of Retirement: Month Day Year		Month Day Year		
3 Type of treatment received: Check only one type and attach itemized statements. Please use a separate claim form for each different type of treatment. Please note: Preventive care includes immunizations, routine well baby care, routine physical examinations, vision and hearing exams.		☐ Injury — Date of accident: Month Day Year ☐ Illness — Date of first symptoms: Month Day Year ☐ Pregnancy — Date of conception: Month Day Year ☐ Preventive — Date of service: Month Day Year		
4 Describe: Diagnosis, symptoms of illness or injury or explain preventive or routine care received.				
5 Was illness or injury work connected? ☐ Yes ☐ No		Name and address of employer		
6 If injury, was a motor vehicle involved? ☐ Yes ☐ No				

Sign up, first claim is Free!

Learn more about how Oonology works

- 1 Patient gets an itemized receipt after the visit.
- 2 Patient registers and securely submits personal information and receipt to OONOLOGY.
- 3 Patients can easily submit more than one claim at a time at \$5.99 per claim.
- 4 An oonologist will process the claim and submits to the insurance company.
- 5 Updates are available on OONOLOGY dashboard.
- 6 Patient receives reimbursement directly from insurance company usually within 30-45 days.

Physician Providers

Not in network with most insurance companies?
Putting the burden of filing out-of-network claims on the patient?

Let  **OONOLOGY** handle it.

Register your practice

Register Practice

At Oonology, we understand that being in-network with insurance companies can be a hassle. We want you to focus on treating your patients, so we take care of filing out-of-network insurance claims.

Gain more patients by letting out-of-network patients know that you're partnered with Oonology! Our Oonologists are experts at filing out-of-network claims on behalf of the patient with minimal effort from the patient.

Radiology Billing

Professional & Technical Component Coding

Our radiology coding and billing services include clients such as independent diagnostic testing facilities, imaging centers, mobile diagnostic centers, portable X-ray facilities, and captive hospital imaging centers. We specialize in eligibility verification, pre-certification process, obtaining authorizations, and PC & TC coding and billing for various modalities in radiology, including but not limited to MRI, CT, PET-CT, ultrasounds, mammograms, bone density scans, X-rays, and interventional radiology. Our coding reflects professional component, technical component, and/or bundled for maximizing insurance reimbursements based on Insurances and American College of Radiology (ACR) guidelines.

Advanced RIS for streamlined radiology

UnitedProviders offers setup and implementation of advanced Radiology Information Systems (RIS) to streamline medical imaging management and associated data. Our RIS integrates with PACS and imaging equipment, supporting radiology worklists & workflows from patient information management to processing reports, streaming videos and images, and ensuring secure document access, all while ensuring efficiency and accuracy.



“Our diagnostic imaging center AMIC was in the process of transitioning from RISLINQ to MDSuite. UnitedProviders managed the transition in a matter of less than one week without disrupting our billing operations. They even performed coding and billing in MDSuite for both our Wabash Loop center and the Hyde Park center with no downtime in reimbursements. Very reliable team, thanks guys.

Michelle (Micky) Smith
Site Manager

Picture Archiving and Communication System

UnitedProviders will help set up PACS for imaging centers to store, retrieve, and distribute medical images for physician consultations, radiology interpretations, and patient portals using DICOM standards. Our web-based PACS offers 24/7 online access to radiologists & cardiologists to interpret and upload their reports, and also enable providers to digitally transmit electronic images and clinically relevant reports with ease.



"Implementing a cloud-based PACS system is not a simple task, especially for a full-service diagnostic imaging centre like ours. There were many loose ends that needed to be tied up. Ensuring accuracy with DICOM standards and setting up worklists in RIS for different modalities were some of the key challenges. However, Moqueet from UnitedProviders had the expertise to deliver a successful RIS and PACS installation at AMIC."

Parvez Shirazi, MD
Medical Director, AMIC

**You are There for your Patients,
We are Here for You**

Patient Management and Scheduling

Simplified patient registration, appointment booking, and resource allocation using patient portals.

Patient Tracking

Real-time monitoring of patient progress through the imaging worklists.

Film and Data Management

Comprehensive tools for tracking, accessing, and storing images and associated data securely.

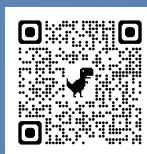
Billing Integration

Built-in billing and coding functionality for faster reimbursements and compliance with regulatory standards.

Result Reporting

Accurate and efficient distribution of interpretation reports to referring physicians using simplified provider portals.

Key features of our RIS



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Laboratory Billing

Our laboratory coding and billing services cater to independent clinical and reference labs, mobile labs, CLIA waiver billing, and captive institutional laboratories. We specialize in eligibility verification, pre-certification, obtaining authorizations, and coding and billing for various modalities, including general chemistry, toxicology, virology, COVID testing, respiratory pathogen panel testing, genetic testing (CGx, PGx), UTI testing, wound care, and NIDA drug testing.

Efficient, accurate, compliant lab systems

UnitedProviders offers expert implementation and integration services for advanced Laboratory Information Systems (LIS) or Laboratory Information Management Systems (LIMS). We help laboratories improve clinical efficiency, accuracy, and reliability by setting up top-tier LIS/LIMS solutions from trusted providers. Our team ensures seamless integration with lab equipment, streamlined workflows, HIPAA-compliant data handling, and optimized billing and insurance processes to reduce reimbursement delays and denials.

"Billing and coding for clinical labs is not a simple thing, especially when you want it done right. UnitedProviders' performed an in-depth billing and coding audit for our labs. We first worked with UnitedProviders for our own reference lab, and I must say, they handled it very well. They helped pull us out of the red and gave us some breathing space, which allowed us to expand our operations. We truly appreciate their service."

Kingsley Labrosse, PhD
Lab Director

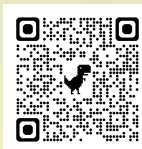


Optimize testing and reporting with advanced metrics

Comprehensive reporting tools offer detailed insights into diagnostics, operations, and compliance helping laboratories optimize workflows, reduce administrative burdens, and deliver exceptional testing and results.

LIS to EMR integration for direct lab orders

We help clinical laboratories interface their Laboratory Information System (LIS) with physicians' Electronic Medical Records (EMR), enabling seamless lab orders directly from the EMR.



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Ambulatory Surgical Centers Billing

At UnitedProviders, we specialize in Revenue Cycle Management tailored specifically for Ambulatory Surgical Centers (ASCs). Our comprehensive coding and billing solutions are designed to address the unique financial and operational challenges of ASCs, ensuring accurate claims submission, faster reimbursements, and streamlined cash flow.

Did you know?

Effective January 1, 2025, CMS established a new HCPCS code C8003 describing the implantation procedure of a medical knee extraarticular shock absorber.

Our coding experts will keep you abreast.



From procuring surgical instruments to performing revenue cycle management, **we're there to help you.**

Efficient billing for enhanced surgical focus

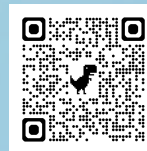
Our certified billing and coding experts specialize in ASC procedures, including managed care contracting, compliance, and accounts receivable management. We help ASCs capture eligible revenue and optimize surgical reimbursement through contract analysis and proactive receivables management, empowering surgery centers to focus on exceptional surgeries.

New ASC Surgical Procedures - Previously unpayable, now payable.

Starting January 1, 2025, CMS added 32 new, separately payable procedures to the ASC-covered procedures and covered ancillary lists. CMS also added 33 separately payable procedures to the ASC-covered procedures that were previously non-payable.

The CMS payment policies are complicated.

We will make them simple for you.



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Our Fee

At UnitedProviders, we are committed to delivering exceptional services while maintaining a reasonable and transparent fee-for-service structure. Our competitive pricing ensures that healthcare providers receive unparalleled value without compromising on quality or compliance.

Scribing fee

UnitedProviders' medical scribe fee varies by the model you choose. We charge for In-person or Virtual, by specialty, and/or by volume of charts per day based on industry standards. Please note that the virtual scribe rate is a fraction of the In-person scribe fees. We do not charge for refills, phone instructions, & revisions to the drafts.

Coding & billing fee



Hourly pricing

In this model, UnitedProviders will charge you on an hourly basis at the most reasonable rate based on the type of work, and the time required to do the job.



Full time equivalent

Full time equivalent or FTE model is a fixed amount pricing where UnitedProviders will charge you only the amount fixed irrespective of hours put in.



Percentage model

This model is based on any amount of time spent for the work required. We charge a mutually agreed percentage commission on the gross revenue collected.

Oonology Fee

Oonology understands how complicated and overwhelming reimbursement can be, so we've made submitting insurance claims easy and affordable at \$5.99 per claim.

UnitedProviders AI services

Service	Description	Pricing
Payment Services	Online co-pay and balance payments, auto-posted to PM software	2.49% + \$0.35 per transaction
Paper Statements	Mailed if e-payment not made; includes print, envelope, postage	\$0.79 1st page, \$0.15/additional
Open Access Scheduling	24/7 online booking; no charge if no appointments booked	\$35/month per provider
UnitedProviders Scribe AI	Auto-generates visit summaries from conversations	\$99/month per user
UnitedProviders Frontdesk AI	Front office, registry, messaging, lab assistant, fax AI	\$99/month per provider
UnitedProviders Messenger AI	Text/call/email for appointments, RX, Lab notification; Pre-appointment check-in via phone	\$0.17/msg (1st 1,000), \$0.12 after; Campaigns: \$0.12–\$0.17
UnitedProviders No-Show Prediction AI	Predicts no-shows up to 10 days in advance using AI model	\$99/month per provider

Our Guarantee

We stand behind our services 100%. Just as patients trust their providers for exceptional care, we aim to build that same trust with our clients by delivering compliant, dependable, and efficient solutions. Should you have any concerns, we will address them promptly and diligently. If for any reason we cannot resolve an issue to your satisfaction, you may discontinue our services at no cost to you. However, we are confident that our services will enhance your ability to provide better care, making this guarantee a mere formality.



Practice Audit

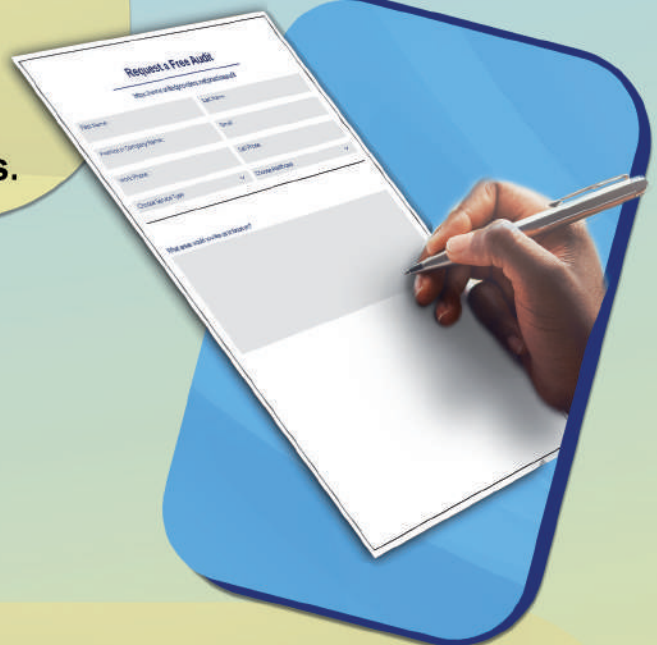
Get it Free

We will perform an in depth audit of your charges, payments and your accounts receivables to help you identify and analyze problems, opportunities and recommend optimal solutions to grow your profit margins.

We only grow when you do.

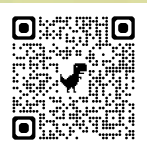
That's why we're fully invested in maximizing your reimbursements

— because your success pays ours.



We uncover overlooked opportunities

Following a detailed practice audit, our RCM experts will identify and recommend revenue-boosting services — helping you introduce new, compliant modalities and services that align with payor policies and elevate your revenue.



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Schedule a Demo

Choose UnitedProviders for unparalleled service and support. Contact us to learn more about our solutions and how we can assist your practice. Schedule a consultation or demo today to get started.



eBrochure



Video Brochure



Practice Audit



Free Trial



Contact





Providers in mind Patients at heart



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